



5 Must Have VoIP Features

VoIP features and functionality have evolved and if used can improve your efficiency putting precious time back into your day. Listed below are “**5 Must Have VoIP Features**” that you can’t live without.

VM to Email: Do you dread returning to your office to the blinking red light on your desk phone? With a VoIP system, you can send your voicemails to your email in the form of a wave file and also transcribed into text in the body of the email. Now you can quickly scan your voicemails and prioritize the order that you address calls.



Mobile App (Soft Phone): Ever wish your cell phone and office phone were interchangeable? With VoIP mobile apps, you can do just that. You will have the flexibility of being on the go, but give the impression you’re in the office.

Find Me, Follow Me:

Never miss a business call again! Just set your VoIP office phone to ring all your available numbers (in the order that you choose) until your caller reaches you.



Time Based Routing: Only wish to take calls from 9 to 5? Do you want calls forwarded to your cell during certain hours? Better yet, do you have a standing appointment when the phone should not ring at all? With VoIP’s time-based routing, you can easily program your call traffic to meet your schedule.



Web App (Soft Phone): With VoIP, your computer can function as a soft phone. Not only can you have a conversation via your computer, you can also utilize the chat and the presence features, easily communicating with your colleagues.



VoIP is feature-rich and the examples above are just the start of the options available to you once you adopt a hosted phone system.

**For more information on how to take advantage of VoIP features, call 804.412.7283 ext. 3.
www.simplicityvoip.net**