Chat and Group Chat allows users to chat with a list of users in the same domain. Groups can be created and saved for reuse. All of which improves organizational agility and connectedness.

Chat and Group Chat connects users in the same domain as well as teams that can establish standing group chats by department or project. Benefits include:

- Send multi-media files
- Repeatedly use threads
- Launch collaboration sessions with specific groups
- Use as an alternative to emails for quick messages and resolution
- Connect remote or multi-site users
- Supports and compliments other forms of communication (eg: answering a question for a customer while on the phone)

Cost: No additional cost