

Client Services Contacts

TO REPORT AN ISSUE

Get outstanding support anytime, 365 days a year

During Office Hours:

Monday - Friday / 8 am-5 pm Call Simplicity Client Services at **804-412-7283**, Option **2** *clientservices@simplicityvoip.net*

After Hours- Service Impacting Emergency:

Call **804-412-7283**, Option **5** Support will be contacted via Voicemail Notify and typically returns the call within an hour

Simplicity VoIP Ph: 804-412-7283, Option 2 Fax: 877-455-6677 www.simplicityvoip.net Chief Operating Officer Amy Humphreys Ph: 804-292-0095 amyh@simplicityvoip.net Level III Engineering Matt Kozak Ph: **484-237-1120** *mkozak@simplicityvoip.net*

www.simplicityvoip.net