



## Platform 2 Features

### BASIC SEAT

#### Available Features

- Anonymous Call Rejection
- Automatic Callback
- Basic Call logs
- Call Forwarding Not Reachable
- Calling Line ID Delivery
- Calling Line ID Delivery Blocking
- Calling Name Delivery
- Calling Number Delivery
- Call Return
- Call Transfer
- Call Waiting
- Corporate Directory
- Desktop Client
- Directory Number Hunting
- Diversion Inhibitor
- Do Not Disturb
- Flash Call Hold
- Flexible Seating Guest
- Group Night Forwarding
- Intercept User
- Last Number Redial
- Peer-to-Peer Video\*
- Personal Directory
- Privacy
- Speed Dial 100
- Speed Dial 8
- Three-Way Call

### GROUP FEATURES

- Call Park
- Call Pickup
- Enterprise Voice Portal
- Group Paging
- Incoming Calling Plan
- Intercept Group
- LDAP Integration
- Outgoing Calling Plan

*\*with a video enabled handset or soft phone*

### PROFESSIONAL SEAT

Contains one user and all features identified in the Basic Seat plus:

#### Available Features

- Alternate Numbers
- Automatic Hold/Retrieve
- Barge-in Exempt
- Busy Lamp Field
- Call Forwarding Always
- Call Forwarding Busy
- Call Forwarding No Answer
- Call Forwarding Selective
- Call Notify
- Desktop Client
- Directed Call Pickup
- Directed Call Pickup with Barge-In
- Flexible Seating Host
- Multiple Call Arrangement
- N-Way Call
- Priority Alert
- Push to Talk
- Remote Office
- Ring Anywhere
- Selective Call Rejection
- Sequential Ring
- Shared Line Appearance 1-35
- Two-Stage Dialing
- Voice Portal Calling

### GROUP FEATURES

- Account/Authorization Codes
- Enhanced Outgoing Calling Plan
- Music On Hold

### UC SEAT

Contains one user and all features identified in the Basic Seat and Professional Seat plus:

#### Available Features

- Desktop Collaboration Client\*
- Desktop Sharing
- Fax Messaging
- Instant Messaging
- My Conference Room
- Audio & Video
- Presence
- Seat Voicemail

*\*desktop, mobile and tablet*

### SIP TRUNK

#### Available Features

- Barge-in Exempt
- Basic Call Logs
- Calling Line ID Delivery

### GROUP FEATURES

- Incoming Calling Plan
- Intercept Group
- LDAP Integration
- Outgoing Calling Plan

*Add-on features - see page 2*

Add-on Features	Basic	Professional	UC
<b>Virtual Attendant</b> <ul style="list-style-type: none"> <li>• Call Forwarding Always</li> <li>• Call Forwarding Busy</li> <li>• Call Forwarding No Answer</li> <li>• Call Forwarding Not Reachable</li> <li>• Call Forwarding Selective</li> <li>• Selective Call Rejection</li> </ul>		<div data-bbox="716 323 1417 428" style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">Available for Purchase</div>	
<b>Ring Group</b> <ul style="list-style-type: none"> <li>• Alternate Numbers</li> <li>• Anonymous Call Rejection</li> <li>• Call Forwarding Always</li> <li>• Call Forwarding Busy</li> <li>• Call Forwarding No Answer</li> <li>• Call Forwarding Not Reachable</li> <li>• Call Forwarding Selective</li> <li>• Priority Alert</li> <li>• Selective Call Rejection</li> </ul>		<div data-bbox="716 653 1417 758" style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">Available for Purchase</div>	
<b>Voicemail - Standalone</b> <ul style="list-style-type: none"> <li>• Basic Call logs</li> <li>• Calling Name Delivery</li> <li>• Calling Number Delivery</li> <li>• Calling Line ID Delivery</li> <li>• Last Number Redial</li> <li>• Privacy</li> </ul>		<div data-bbox="716 957 1417 1062" style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">Available for Purchase</div>	
<b>Voicemail - Seat</b> <ul style="list-style-type: none"> <li>• Basic Call logs</li> <li>• Calling Name Delivery</li> <li>• Calling Number Delivery</li> <li>• Calling Line ID Delivery</li> <li>• Last Number Redial</li> <li>• Privacy</li> </ul>	<div data-bbox="626 1220 1135 1325" style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">Available for Purchase</div>		<div data-bbox="1222 1220 1523 1325" style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">Included</div>
<b>Receptionist Console</b>	<div data-bbox="626 1419 857 1472" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Not Available</div>	<div data-bbox="943 1419 1442 1472" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Available for Purchase</div>	
<b>Call Center Basic</b>	<div data-bbox="626 1514 857 1566" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Not Available</div>	<div data-bbox="943 1514 1442 1566" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Available for Purchase</div>	
<b>Call Center Professional</b>	<div data-bbox="626 1604 857 1656" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Not Available</div>	<div data-bbox="943 1604 1442 1656" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Available for Purchase</div>	
<b>Call Center Supervisor</b>	<div data-bbox="626 1694 857 1747" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Not Available</div>	<div data-bbox="943 1694 1442 1747" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Available for Purchase</div>	
<b>Call Center Agent</b>	<div data-bbox="626 1785 857 1837" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Not Available</div>	<div data-bbox="943 1785 1442 1837" style="border: 1px solid black; padding: 2px; width: fit-content; margin: 0 auto;">Available for Purchase</div>	