

Voicemail Notify is a service that generates a phone call from the enabled extension to a predefined call list indicating there is a new voicemail message. Call lists can contain multiple phone numbers with set criteria including priority and scheduling. **Voicemail Notify** is set to ring the call list until the call is acknowledged.

Features & Benefits:

- Ensures people receive your message for any situation: after-hour notifications, emergency alerts, information alerts
- Simply integrates into your current business flow
- Reduces need for live after-hour support
- Play custom pre-recorded greeting
- Loop multiple times through a list
- Dial an entire escalation list
- Automatic retry if busy or no answer
- Fully automated, 24/7 processing
- Fast processing of email to call
- List changes processed in real-time, taking place immediately
- Customized caller ID based on extension
- Retrieve data from call via DTMF (touch tone key) Capture
- Status of completed calling emailed upon completion
- Cloud friendly with no hardware or software to buy

Options to Customize:

- Loop – how many times the list is processed
- Time ranges (dates/hours)
- Time Zone
- Days of the week
- Number(s) to send notification to
- Call Type
- Number of rings (1 -20)
- Try (number of attempts between redials)
- Increments (number of seconds between redial attempts)
- Delay (seconds to delay before dialing next entry)
- Completion Code (e.g. any DMTF, any answer, etc.)