

v42 Enhanced 911

Simplicity VoIP's v42 supports **Enhanced 911** (**e911**) legal requirements - Kari's Law and RAY BAUM'S Act – designed to protect internet-based phone users by providing dispatchable location data. **e911** data contains both a verified physical address for a phone number/extension, and additional specific dispatchable location data meant to pinpoint exactly where the call is being made. In addition, notification can be sent to designated parties within an organization, so that responders can rapidly get help to people who are in need.

NEW e911 Features

- Specific Dispatchable Location (Emergency Address): This data can be assigned by domain, site, and at the individual device level, and can be as granular as "Floor 2, Room 203".
- Address Detection and Verification: Devices in use are registered to the IP address (with an associated physical address) that is identified by the system. When changes to an IP address are detected, either due to a physical address relocation or a circuit change, the user will be prompted to update their physical address.*
- **e911 Dialed Call Notification**: Notifications that a **911** call has been made can now be sent to parties within the client's organization via an automated phone call, an email, or via a SIP message that appears on the screens of supported phones.

*Please note, if a user fails to update or confirm their correct address information, then the liability rests with the user/client if e911 services cannot be properly deployed. Simplicity VoIP is not liable for noncompliance with the request to provide correct location detail.



How Does It Work?

Simplicity VoIP will register the Client's end points with the underlying carrier's e911 management administrator.

The Client will add their Specific Dispatchable Location (Emergency Address) information and update as prompted.

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