

Overview

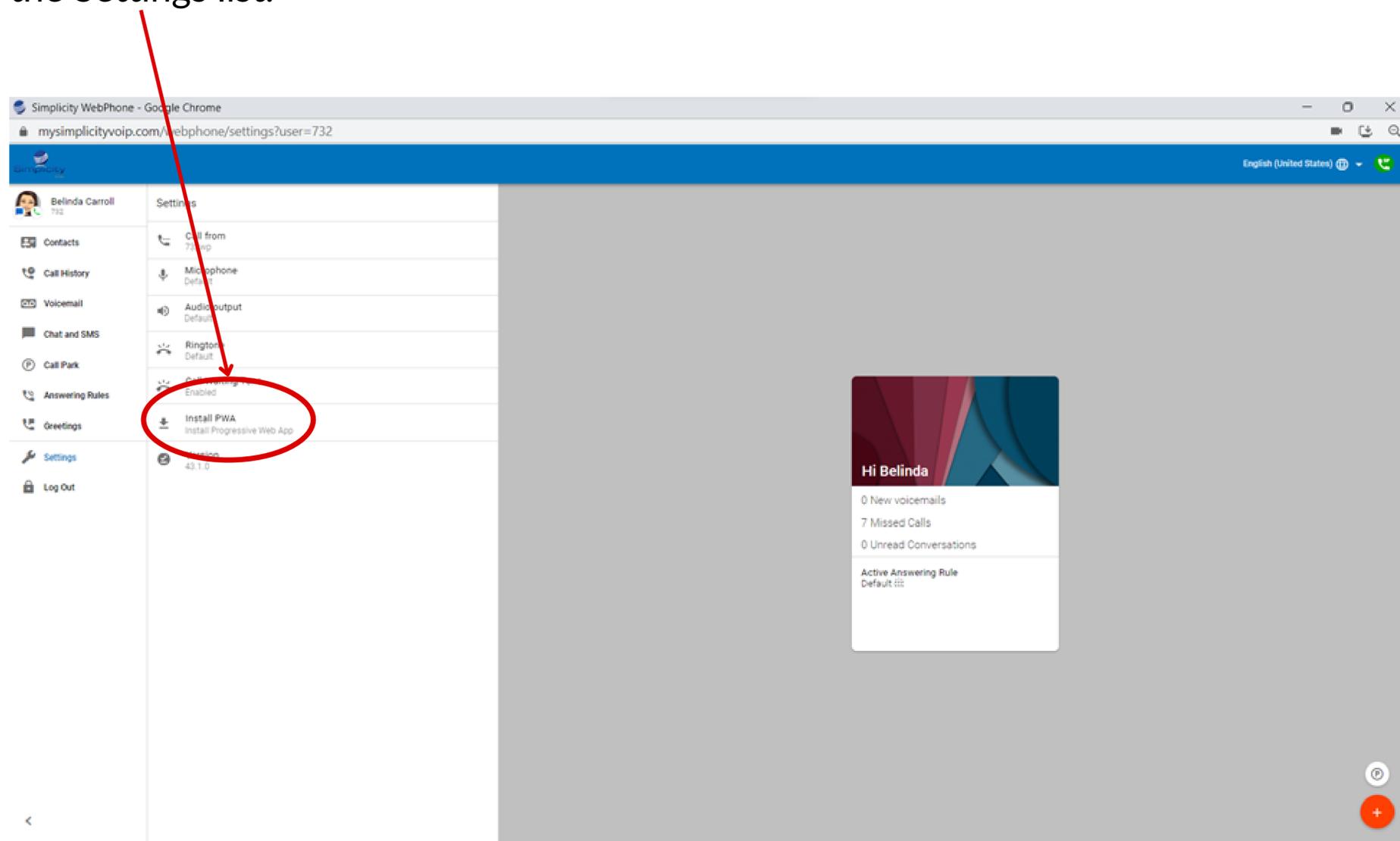
Simplicity's Progressive Web App (PWA) is conveniently located in the computer home screen dock which allows users to automatically receive calls and push notifications without logging into the Simplicity portal.

Install from Settings Menu or Browser

Using your Simplicity credentials, log in to your SimplicityWeb phone where you can download the PWA from the settings menu or your web browser.

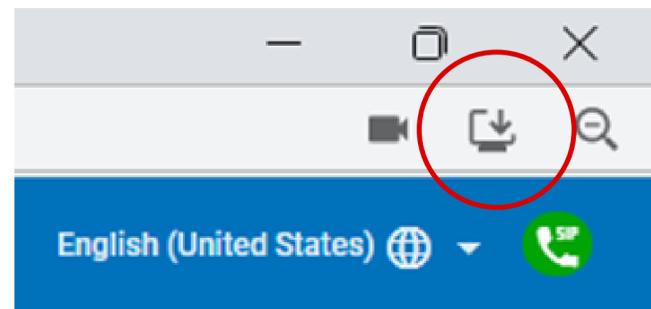
Settings Menu Install

The settings menu will initially show an **Install PWA** option. Clicking on this option will download the Simplicity PWA. Once installed, this option will no longer appear in the Settings list.

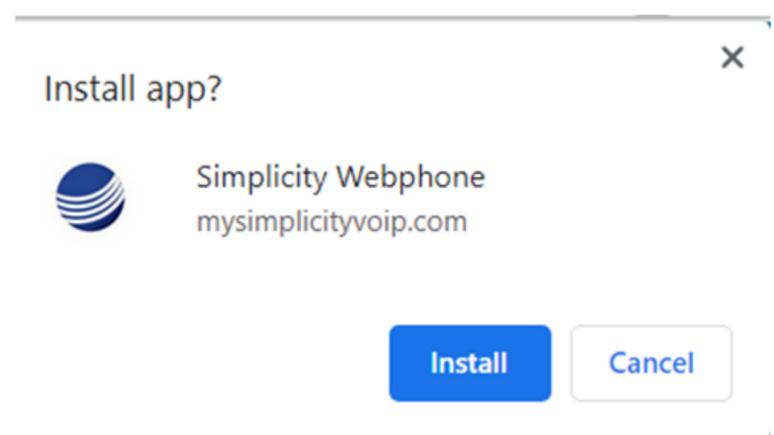


Web Browser Install

A download icon will initially appear in your web browser. Click on this icon to download the Simplicity PWA.

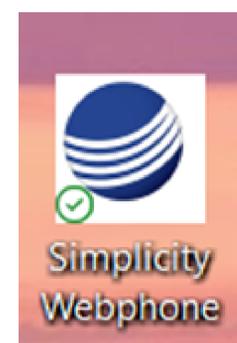


Either install method will give you a popup requesting permission to install the Simplicity PWA. Click the **Install** button.



PWA Icon

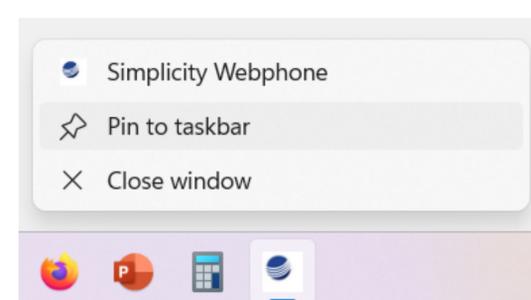
The installed PWA icon will immediately appear on the desktop.



Once Simplicity PWA is opened, it will have a persistent presence on the toolbar until closed.



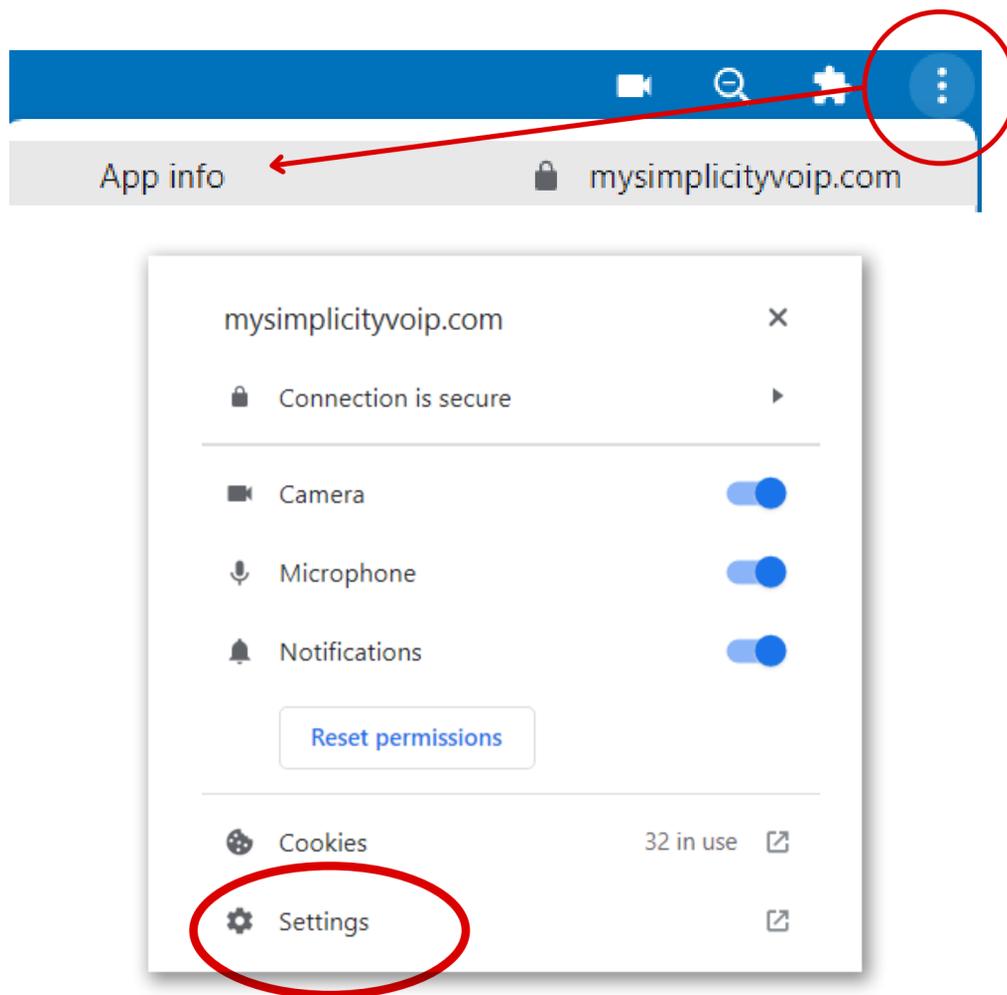
To have the Simplicity PWA Icon permanently reside on your toolbar, simply right click on the icon and select **Pin to taskbar**.



App Settings

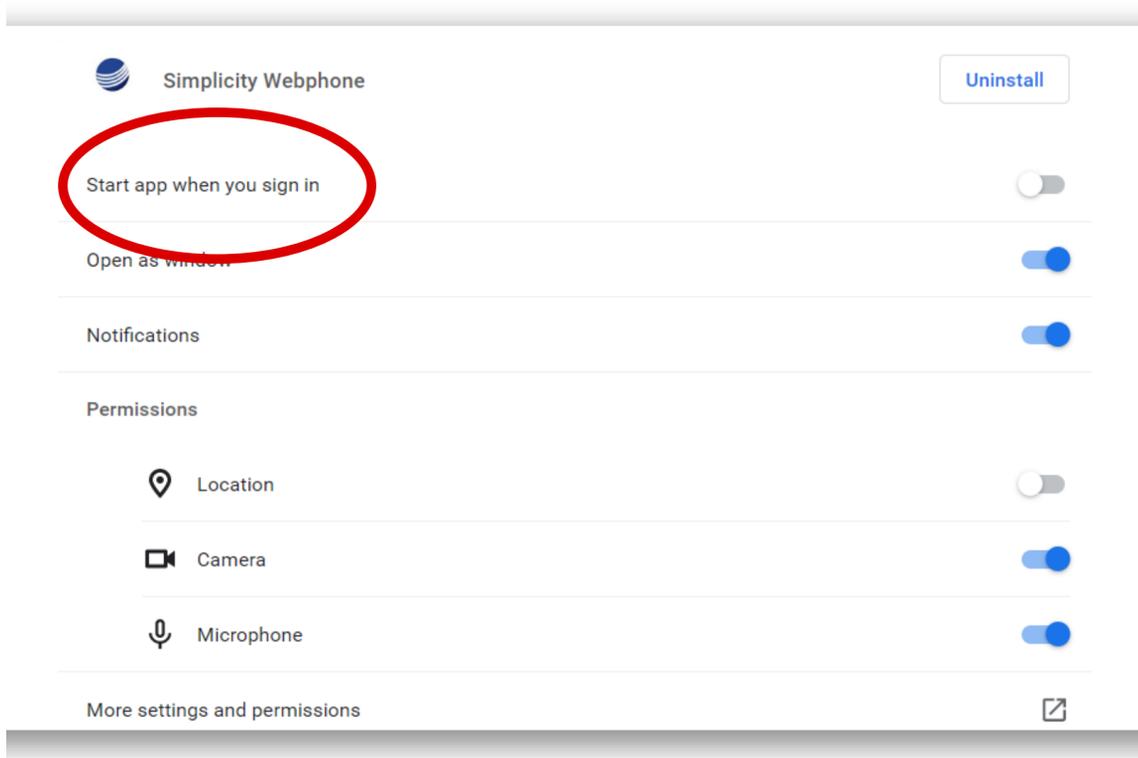
Click the three vertical dot (kebab) menu button in the top right corner of the PWA window and click on "app info".

This presents the following dialog with quick app settings; for the full list of settings, click on "Settings".



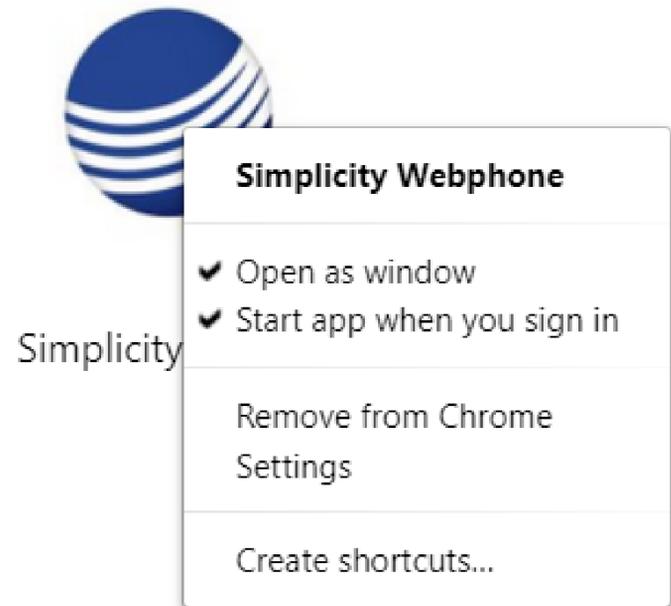
App Settings Cont.

This will open a new modal with additional settings, including the ability to have the PWA start "when you sign in" to the device.



Auto Start When You Sign In

This is an optional feature and is not required to start using the PWA. The app can be set to open and run when the user logs into their computer. Many apps have this functionality; when used, it saves the user time from locating and starting an app they use every day. Chrome 91 or Edge 91 or later, on Windows, Linux, or MacOS are required to use this feature.

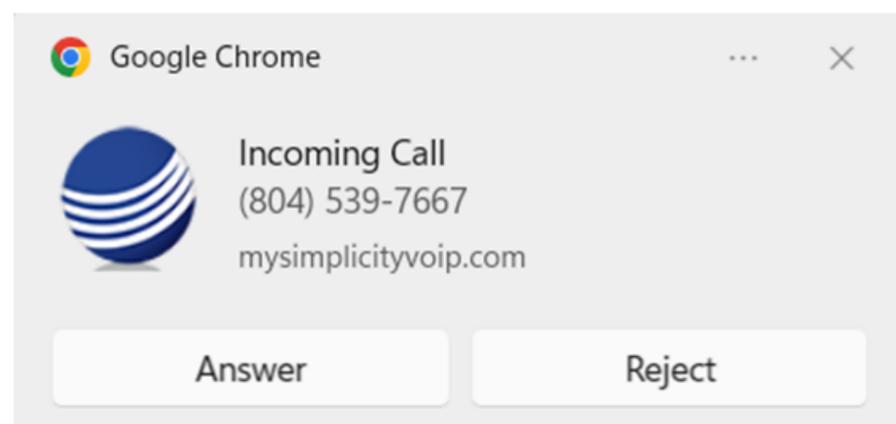


To set up the Auto Start feature:

1. Open a browser and navigate to:
about://apps
2. Right-click on the Progressive Web App icon and select "Start App When You Sign In".

Push Notification

Simplicity PWA will send push notifications for incoming calls, chats or voicemail.



Offline Status

Simplicity PWA can tell when a user is offline. It will display an offline page notifying a user that a connection error occurred, recommending a network status check.

